### **Instructions – Reviewers**

# **Step 1:** Click the link sent to your email:

https://universityofcalgary.grantplatform.com/entry/judge.

**Step 2:** You will be directed to the software's general page, where you need to enter your email address:



Step 3: Click on "Forgot Password":



**Step 4:** After entering your email, you will be taken to a page where you must enter a security verification code that will be sent to your email.

# 2-factor authentication Remember for 30 days Enter the code shown by your Authentication app, one of your unused backup codes, or the backup code sent to your phone. Use a backup code instead Continue Cancel

If the 6-digit code is not working or you took too long to enter it, please click on "Resend code."

If the issues persist, please contact Good Grants directly at <a href="help@goodgrants.com">help@goodgrants.com</a>.

The Good Grants team typically responds in less than 3 hours.

**Step 5:** You will have to set up a multi-factor authenticator (MFA). You can use one of these applications:

 Microsoft Authenticator \*Recommended option\* the same as the University of Calgary.

If you select that option, you can open the app and scan the QR code directly from it.

- Google Authenticator
- Okta
- OneLogin Support

## If you have issues with the multi-authenticator factor (MFA):

There are many MFA tools available, each slightly different, but all prone to the same types of issues. Including backup codes, syncing problems, authenticator app glitches, or even network connection snags.

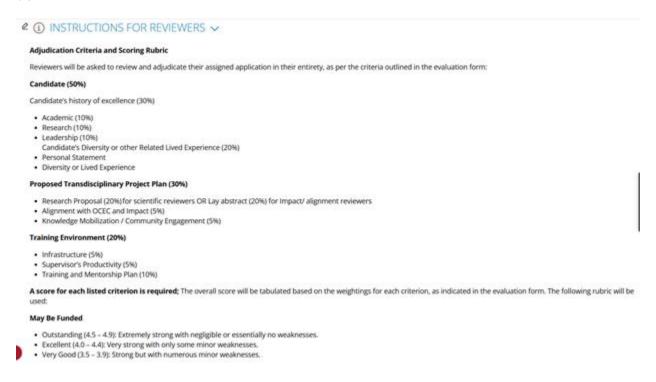
Check out the links below to view help documentation created by the most commonly selected providers to help troubleshoot:

- Google Authenticator support
- Okta end user support

- Microsoft Authenticator FAQ
- OneLogin support

If issues persist, please contact Good Grants support team at <a href="help@goodgrants.com">help@goodgrants.com</a>

**Step 6:** You will arrive at the main page with the reviewers' instructions. Read and scroll down:



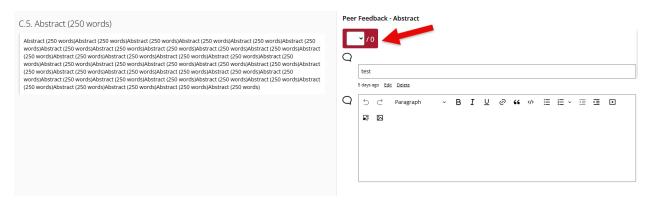
**Step 7:** Go to "My reviewing assignments": The application forms you see are the ones you need to review. To start the process, you can click on the **application ID number** or **name**.



**Step 8**: After clicking on the ID number or name, you will be redirected to where you can begin reviewing the application forms assigned to you.

\*If you believe you have a conflict of interest, please contact the Teaching and Learning Grants Program at <a href="mailto:tlgrants@ucalgary.ca">tlgrants@ucalgary.ca</a>.

**Step 10:** You will begin scoring applications. There will be three scoring sets, each with comment boxes, following each section where you will need to provide a score.



To save your progress and move on to the next application, click "Save + next."

To go back to the last application, click "Save + previous."

To return to the main page, click "Save + close."

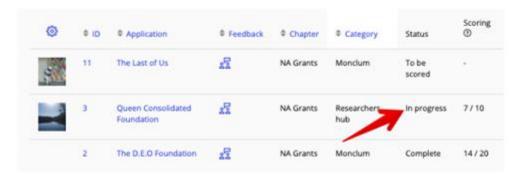
## **FAQ**

**Do I need to click a save button in order for my scores and comments to save?** The Good Grants platform will auto-save your progress every 20 or so seconds, but we do recommend saving your progress as you go along just in case you lose Internet connection.

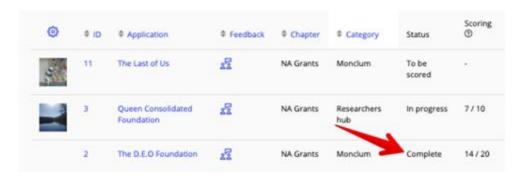
I've finished my assignments, what do I do now? Once you've completed all your reviewing assignments, you're all set! There's no need to submit anything further as your scores and comments have already been saved.

What does the "In progress" status mean?

'In progress' applications have had the evaluation process started, but have not had their requirements fulfilled. For example, a scoring criteria may have been missed or a comment may be required.



Once all requirements have been met, the status will change to 'Complete'.



Questions? Please the Teaching and Learning Grants Program at <a href="mailto:tlgrants@ucalgary.ca">tlgrants@ucalgary.ca</a>